Investor Briefing

FY19 Q2 Results

Reported July 31, 2019



Forward-looking statements and Regulation G Disclosure Statement

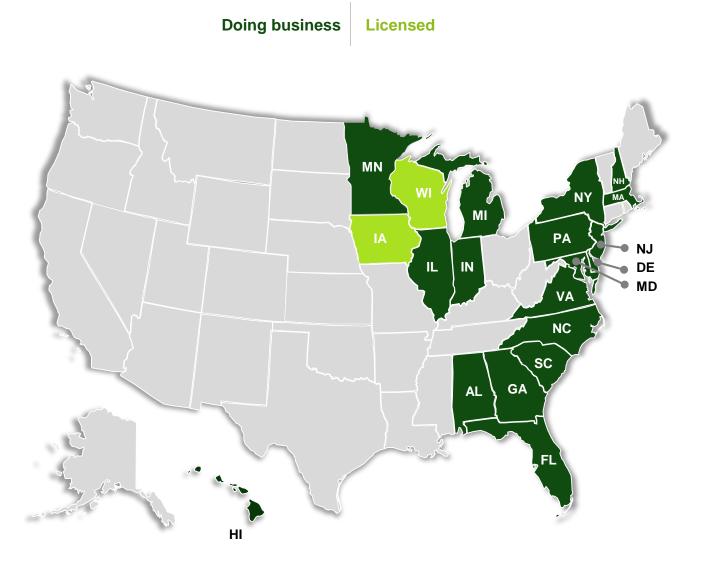
Forward-looking statements

This presentation may contain "forward-looking statements" within the meaning of the Private Securities Litigation Reform Act of 1995. The words "believe," "expect," "anticipate," and similar expressions identify forward-looking statements, which speak only as of the date the statement was made. Such statements may include commentary on plans, products and lines of business, marketing arrangements, reinsurance programs and other business developments and assumptions relating to the foregoing. Forward-looking statements are inherently subject to risks and uncertainties, some of which cannot be predicted or quantified. Future results could differ materially from those described, and the Company disclaims any intention or obligation to update or revise any forward-looking statements, whether as a result of new information, future events, or otherwise. For further information regarding risk factors that could affect the Company's operations and future results, refer to the Company's reports filed with the Securities and Exchange Commission, including the Company's Annual Report on Form 10-K.

Regulation G Disclosure Statement

This presentation includes financial results with respect to adjusted operating income, and adjusted earnings per share, which are non-GAAP financial measures as defined by the SEC's Regulation G. Non-GAAP financial measures should be viewed as supplementing, and not as an alternative or substitute for the Company's financial results prepared in accordance with GAAP. Reconciliations of such non-GAAP financial measures in this presentation to the most comparable GAAP financial measures can be found in the Company's earnings release for the second quarter of 2019, filed with the SEC as an exhibit to a Current Report on Form 8-K on July 31, 2019, and also available on the Company's website at https://UniversalInsuranceHoldings.com under "Investors" with the subheading of "Earnings Releases."

Universal Insurance Holdings (UVE) Overview



Leading holding company of personal residential homeowners insurance and services

\$1B+

FY18 Direct Premiums Written

#1

Best-in-class Return on Equity (5-yr Average)

18

States actively doing business

>800K

Customer policies managed

700+

Full time equivalent employees

9,000+

Independent agents in the distribution channel

Ft. Lauderdale, FL

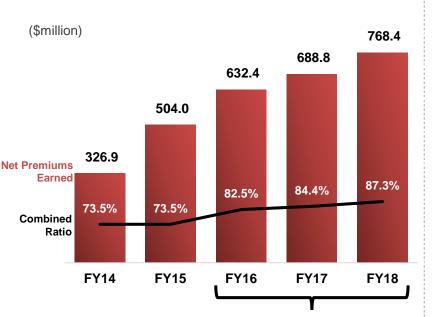
Headquarters

Exceptional

Demotech financial stability rating

Financial Overview

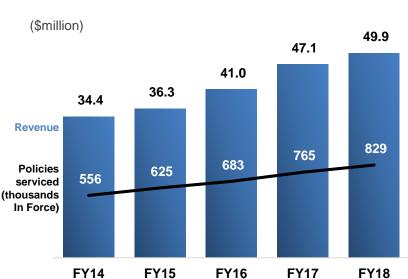
Underwriting



Combined ratio driven by Hurricane Matthew (2016), Irma (2017), Florence (2018) & Michael (2018)

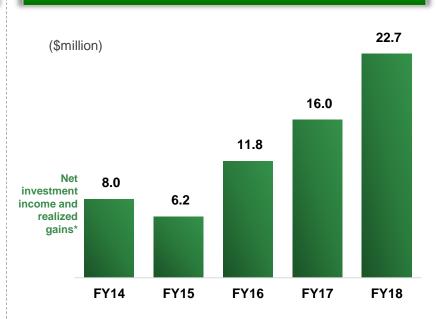
- Protection Solutions: Insurance for personal residential homeowners, renters/tenants, condo unit owners, dwelling/fire, allied lines, other structures, personal property, liability and articles coverages, in addition to commercial residential multi-peril.
- Claims Management: Claims processing and adjustment from claim inception to conclusion

Services



- Risk Management: Advises on actuarial analysis, distribution, claims payment and policy administration, underwriting and reinsurance negotiations.
- Distribution: Markets and sells insurance products through independent agents and direct-to-consumer online distribution platforms.

Investments



- **Fixed Income:** Focused on preservation of capital and liquidity for claims payments
- Equity Securities and Real Estate: Seeks capital appreciation and diversification

*Excludes net unrealized gains and losses on investments.

Organized around protection and insurance systems capabilities ...















... with an end-market focus across the insurance value chain

Policy administration / **Pricing / Underwriting** Distribution **Claims Products Risk Management** back office BLUE ATLANTIC REINSURANCE CORPORATION EVOLUTION RISK ADVISORS EVOLUTION RISK ADVISORS UNIVERSAL (in partnership with Evolution) (in partnership with Blue Atlantic) PROPERTY **Independent Agents** Clovered* American Platinum PROPERTY AND CASUALTY INSURANCE COMPANY WICKLOW Claims management Insurance offerings Actuarial analysis / Customer experience / Policy execution Reinsurance programs Risk selection Channel management Product specifications Quotes / binding / issuing / Risk / Catastrophe Actuarial analysis renewals Inspection Direct-to-consumer assessment Sales and Marketing Payments & Collections

Improving customer experience through digital transformation



Revitalized UVE brand and launched all new Investor website.



Refreshed Universal Property brand; New online presence to get a quote, bind a policy, download policy docs, and track a claim.



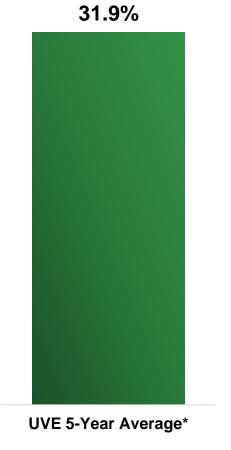
New online presence to get a quote, bind a policy, download policy docs, and track a claim.



- Launched our new digital insurance distribution channel Clovered.com.
- Enables consumers to learn how to Prepare, Protect, and Recover from the unexpected.
- Licensed in more than 15 states with more than 10 carrier appointments across Home, Auto, Flood and E&S lines.

Proven track record ...

Best-in-class Return on Average Equity (ROE)

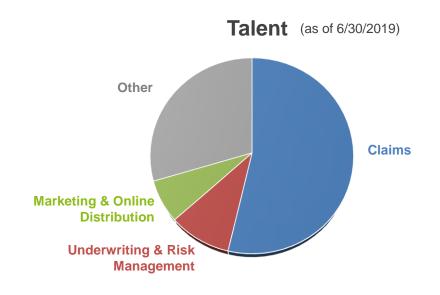


Book value growth





... backed by the strength of our employees and agents



T.O+

Talent Management(Core Underwriting Specialists & Risk Management)

150 YRS

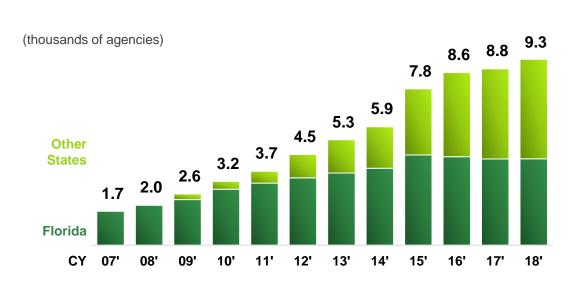
Combined Reinsurance Experience



Combined Claims Experience

(Department Management)

Independent agent distribution channel





- Strong partner relationships
- Quality customer advocates



- In-house and third party best practices training
- Technology-enabled point of sale tools

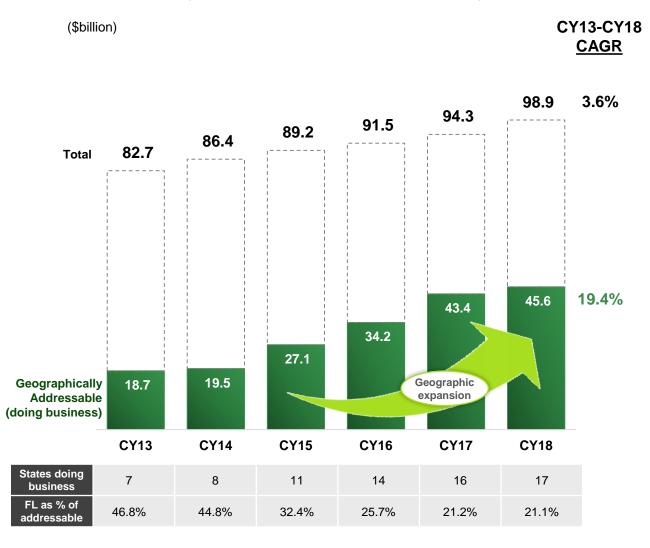


 Attractive commission and performance based incentives

Large and growing Homeowners Multi-peril (MP) insurance opportunity

P&C Industry Homeowners MP Direct Premiums Written

(U.S & territories Homeowners Multi-Peril)



Opportunistic expansion

Price

 Focus on rate adequate markets and positioning for market dislocation events

Customer Experience

 Leveraging domain expertise in CAT-exposed conditions to provide seamless experience across the insurance value chain

Diversification

- Provide earnings stability and reinsurance pricing benefits from risk profile improvements
- Writing business in 11 out of the largest 15 states in America*

Strategic priorities – Strengthening the foundation

Core franchises









Distribution



Risk Management

Claims Management

Make customer service and continuous improvement a way-of-life

Focus on disciplined growth

Maintain a strong balance sheet

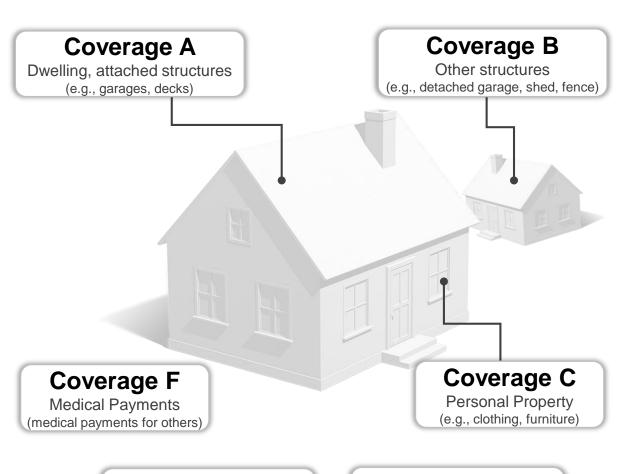
Maximize earnings stability

Underwriting



Overview of insurance offerings

Homeowners coverage



Coverage E

Personal Liability
(Others property damage and bodily injury)

Coverage D

Loss of Use (e.g., access to your dwelling)

Products offered

Form Type

Carrier

- HO2 Broad Form (named perils only)
- HO3 Special Form (Most common)
- HO5 Comprehensive Form
- HO8 Older Home Form



Homeowners

HO6 – Condo Form (individual condo unit owner)





HO4 – Renters Form (tenant occupant)





- DP1 Named peril only rental or investment property
- DP2 Named perils only more comprehensive
- DP3 Open Peril policies





HO3 – Special Form (Property values in excess of \$1M)

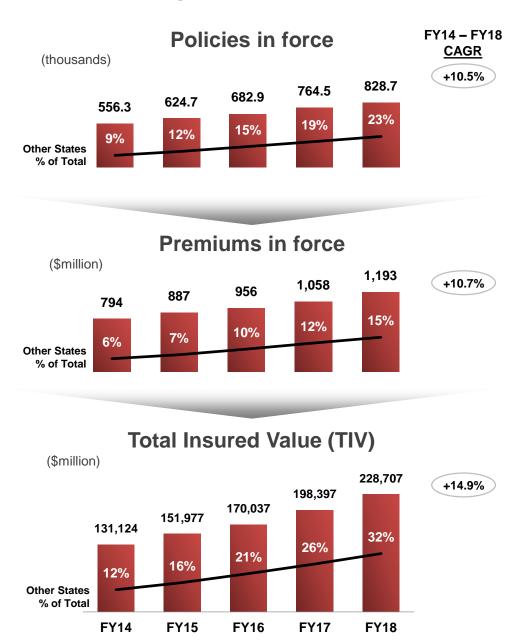




- CP10 Business & Personal Property Form (e.g., HOA's, Apartments)
- CP17 Condo Property Form



Underwriting overview



Industry trends



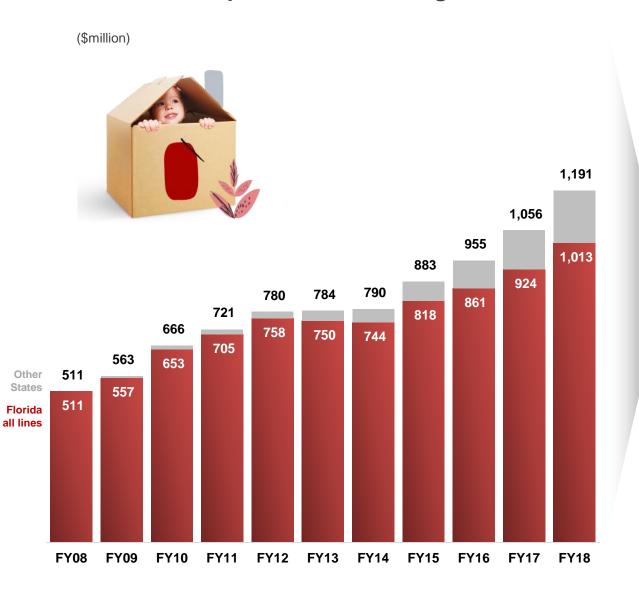
Rate increases improving rate adequacy

NEUTRAL Optimistic that assignment of benefits legislative reform will address fraud

Reinsurance catastrophe pricing hardening for the 2019-2020 treaty period

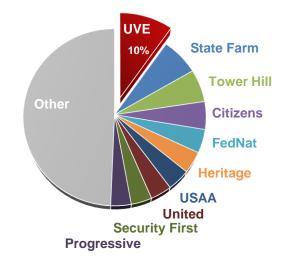
UVE organically grew into #1 in FL

FL Direct premiums written growth ...

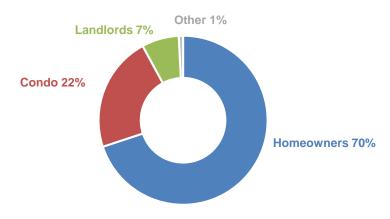


... led to #1 homeowner provider in FL

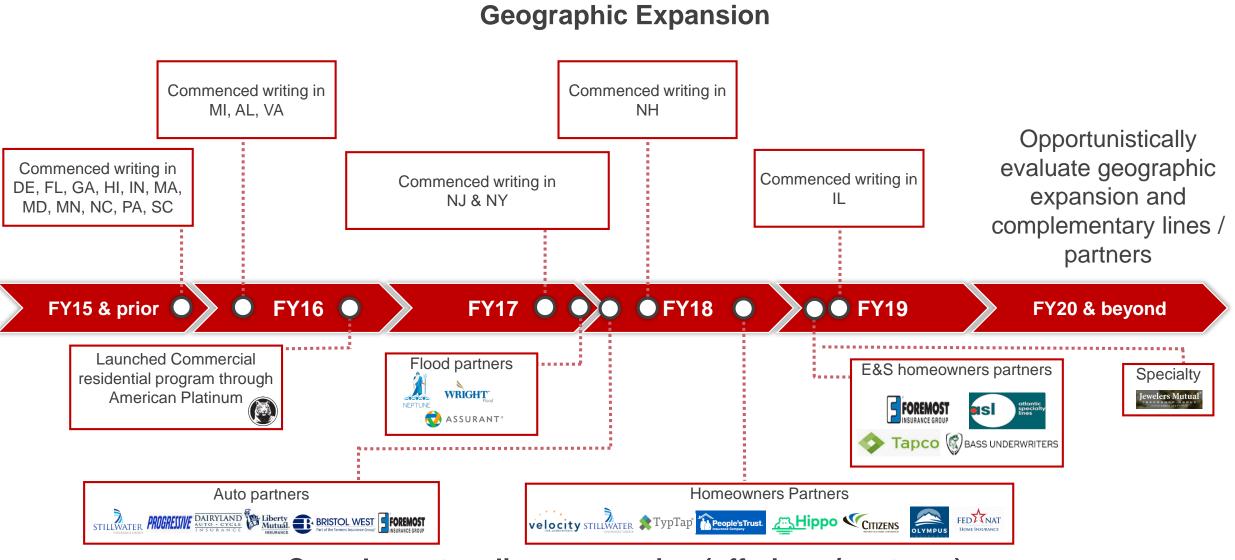
2018 Homeowners MP FL segment*



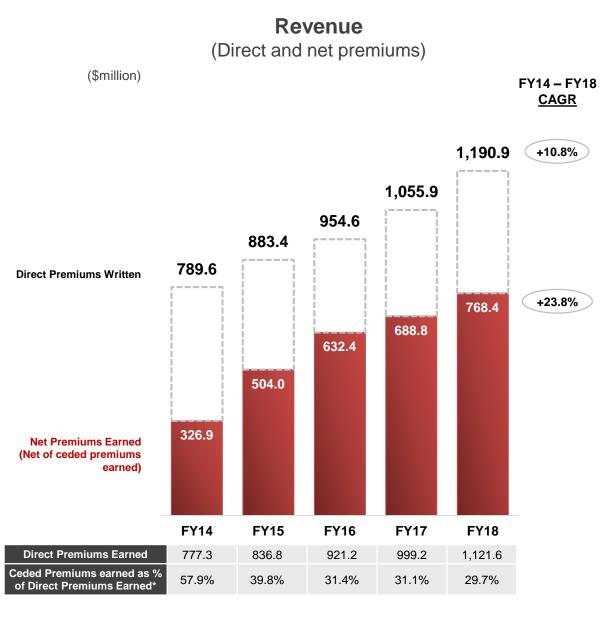
2018 UVE FL Homeowners MP by product



Leverage domain expertise in FL for geographic diversification and opportunistically offer or partner on complementary lines

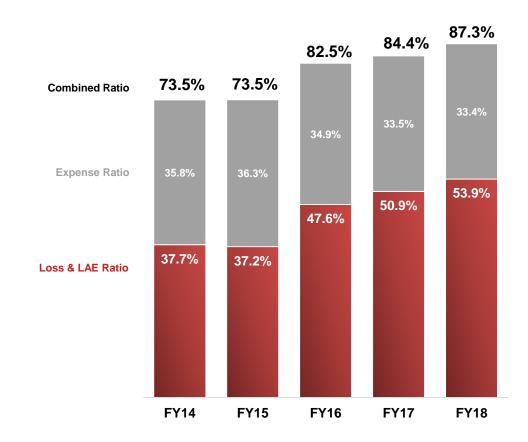


Solid performance



Consolidated GAAP Combined Ratio

(Related expense / Net premiums earned)

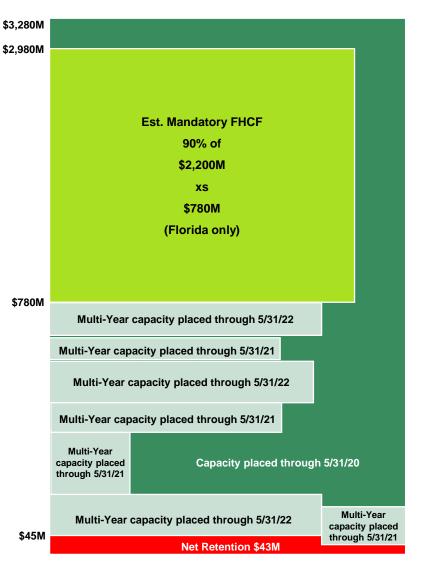


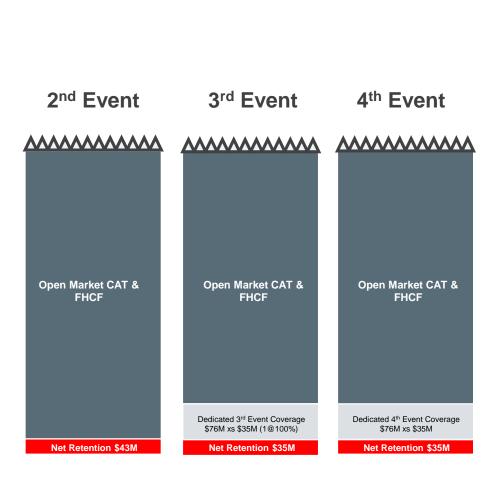
*Excludes reinstatement premium

Strong balance sheet supported by robust reinsurance program (All States)











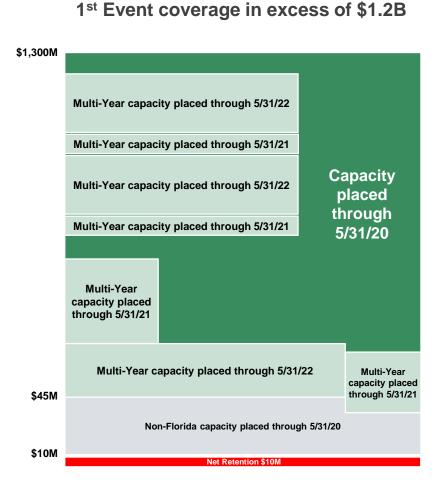
18

Note: June, 1, 2019 reinsurance program

^{*} All non-FHCF layers cascades to \$111M

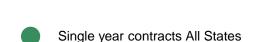
Strong balance sheet supported by robust reinsurance program (Other States)







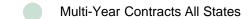


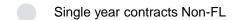


Open Market 70%

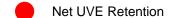
subject to pricing changes

@ 6/1/20





19



= in excess

Note: June, 1, 2019 reinsurance program

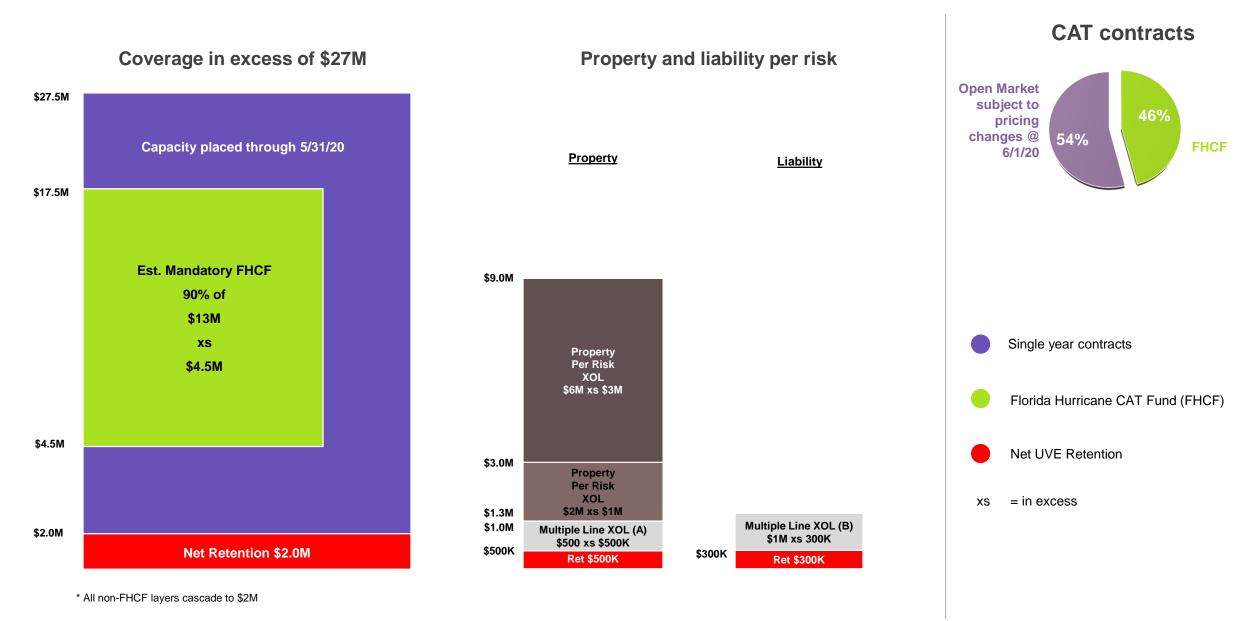
^{*} All non-FHCF All States layers cascade to \$111M

^{**} All non-Florida only layers cascade to \$10M

Strong balance sheet supported by robust reinsurance program (



20

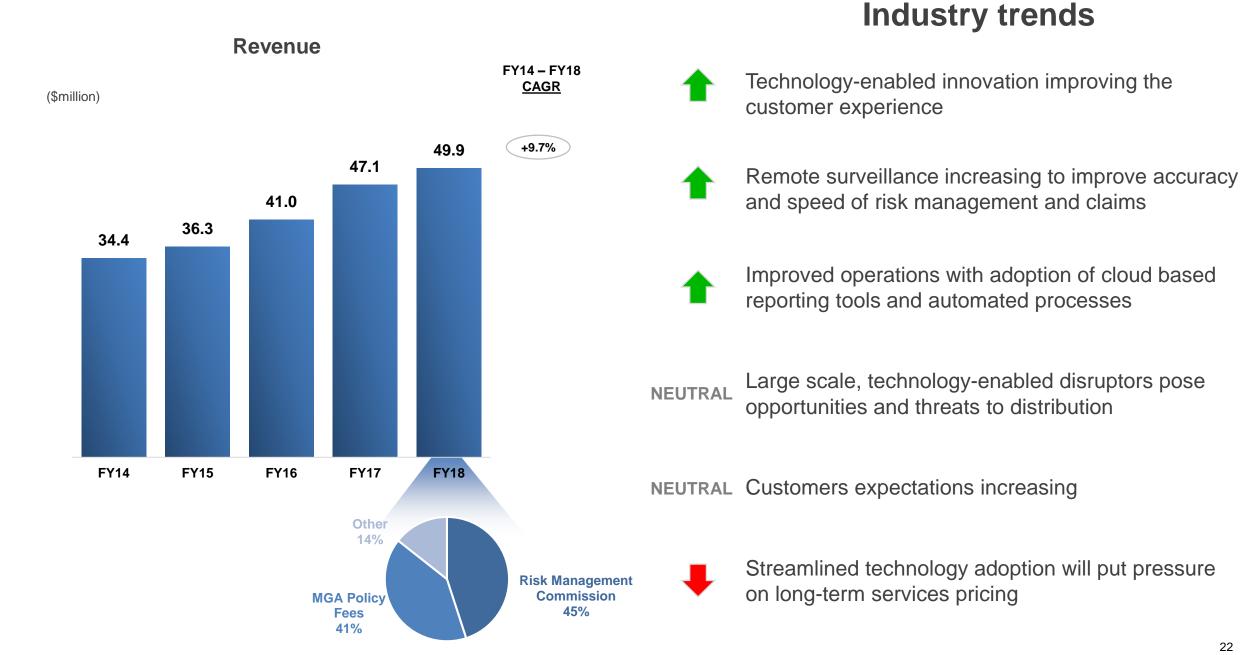


Note: June, 1, 2019 reinsurance program

Services



Services overview



Risk Management

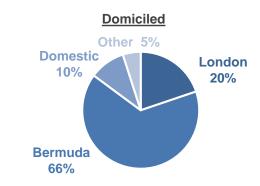
Catastrophe modeling



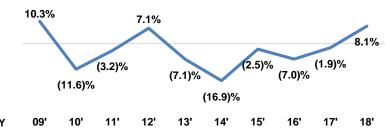


Reinsurance partners





Industry reinsurance pricing



Source: Guy Carpenter U.S. Property Catastrophe Rate-On-Line Index

In-house reinsurance brokers, underwriters and licensed actuaries with insurance and reinsurance experience

Daily operations catastrophe modeling utilizing licensed AIR and RMS models

Exposure management through proprietary Internal Profitability Measure (IPM) models and rate level scenario analysis

Strong relationships with traditional reinsurance partners

99% of capacity A or better A.M. Best rating for all reinsurance partners

Significant property and casualty and reinstatement premium protection coverage

Largest participants:











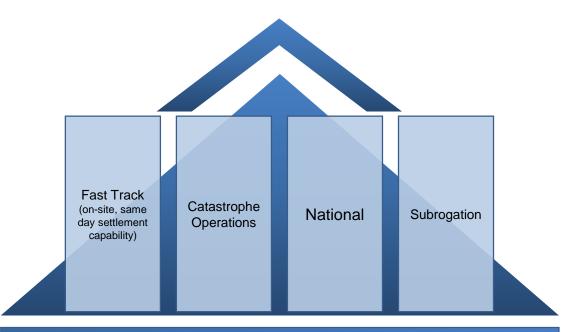
Utilize single and multi-year capacity and actively monitor pricing trends

All reinsurance capacity utilized through traditional reinsurers today

Broker reinsurance through in-house fully-licensed reinsurance intermediary Blue Atlantic Reinsurance Company (BARC) in partnership with our in-house MGA Evolution Risk Advisors and world's largest third party reinsurance broker

Claims management

Optimized claims management structure



Litigation

- In-house claims department organized by capability
- Streamlined processes to efficiently accelerate close rate
- Proprietary claims administration system
- Retain small percentage of outside adjusters for surge demand

Significant experience

\$3.5B+

Claims paid over past 15 years*

450K+

Claims over past 15 years

Subrogation Recoveries**

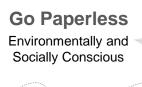
(\$million)



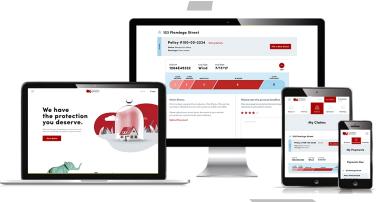
Accelerated subrogation efforts against third parties responsible for property damage losses to our insureds

** Cash receipts

Investing in technology: Device agnostic, digitally enabled distribution







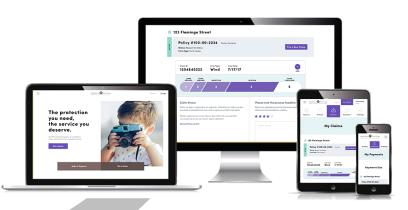
- Download policy documents
- Track certain types of claims
- Get a Quote





- Insurance Content Authority
- Prepare, Protect, Recover, Learn
- Get a Quote

AMERICAN PLATINUM PROPERTY AND CASUALTY INSURANCE COMPANY



Partners



- Download policy documents
- Track certain types of claims
- Get a Quote

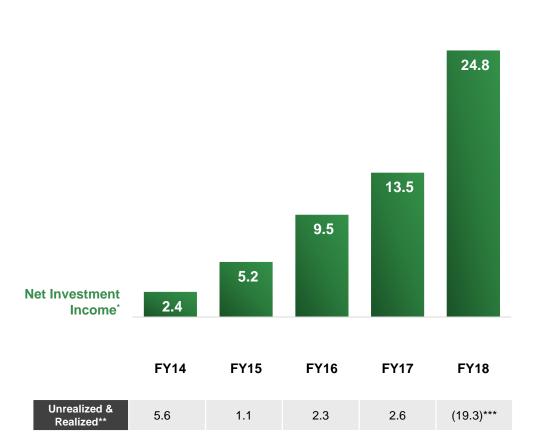
Investments



Investments overview

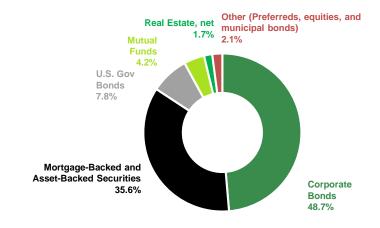
Net investment income





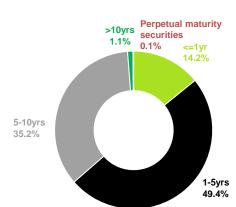
Investment Portfolio

(\$942.3M as of 6/30/19)

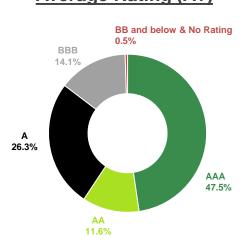


Fixed maturities





Average Rating (A+)

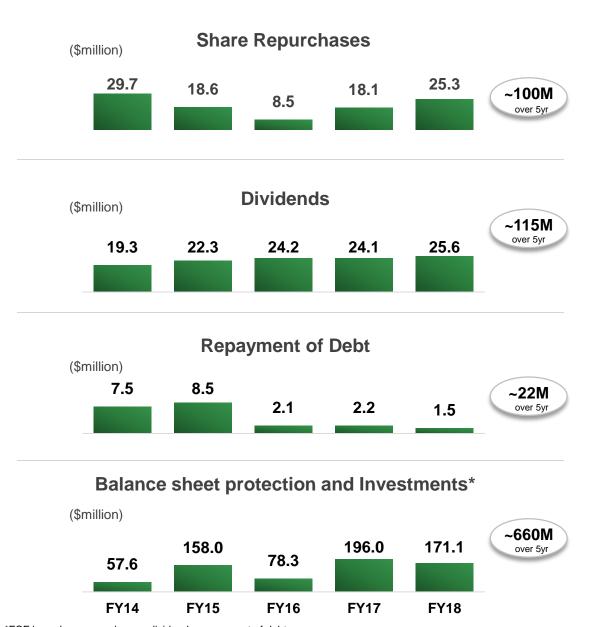


^{*}Includes interest earned on cash and cash equivalents and restricted cash and investment income earned on real estate investments. Net of custodial fees, investment accounting, advisory fees and expenses associated with real estate investments

^{**} Net unrealized & realized gains (losses) on equity investments.

^{***}Beginning in 2018 unrealized amounts were recognized on the income statement as a result of the adoption of new accounting guidance for equity securities. See "Item 8—Note 2 (Summary of Significant Accounting Policies—Recently Adopted Accounting Pronouncements)" in SEC filings for more information.

Capital deployment



Returning capital to shareholders ...

... bolstering balance sheet ...

... and investing for the future

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Second Quarter 2019 Results



2Q19 & 1H19: Strong progress against strategic priorities

1 Focus on disciplined growth

- Total revenue up 11.4%; 1H19 up 17.2%.
- Other states (Non-Florida) direct premiums written up 28.7%; 1H19 up 29.9%.
- Diluted GAAP EPS of \$1.08, non-GAAP adjusted EPS* of \$1.05.
- 1H19 Annualized return on average equity of 28.7%; 1H19 combined ratio of 87.1%.

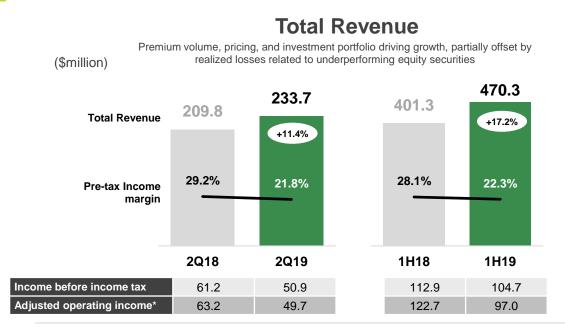
2 Maintain strong balance sheet

- Our 2019-2020 reinsurance program secured more catastrophe coverage than at any point in Company's history.
- YoY Book value per share up 17.4%.
- YoY total unrestricted cash and invested assets up 6.2% to \$1.1B.

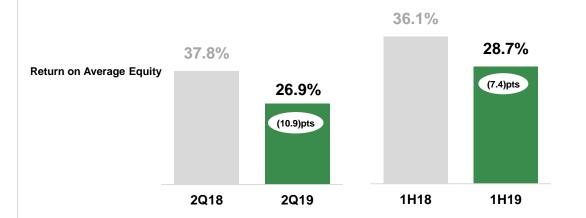
3 Maximize earnings stability

- Rate increases effective in Florida, Georgia, Massachusetts, Minnesota, and Pennsylvania.
- Expanding our addressable market with Universal Property becoming licensed in Wisconsin.
- Became licensed in more than 15 states and added five carrier appointments to our digital insurance distribution channel CloveredSM.

2Q19 and 1H19 financial results

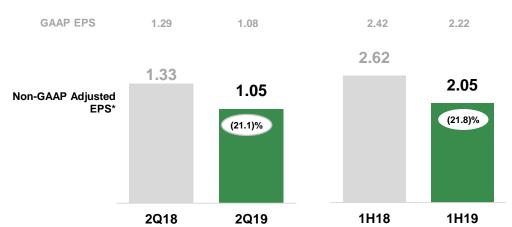


Annualized Return on Average Equity (ROE)

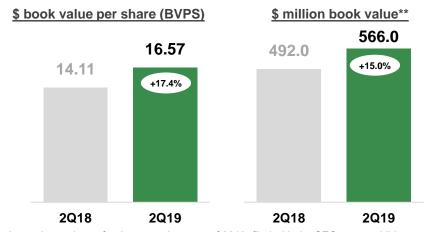


Earnings per Diluted Share (EPS)

(\$ per share) Geographically diversified growth, increased estimated losses, a reduced benefit from our claims adjusting business, non-recurring acquisition cost benefit in 2Q18, and higher effective tax rate



Book Value, end of period



^{*}Reconciliations of such non-GAAP financial measures in this presentation to the most comparable GAAP financial measures can be found in the Company's earnings release for the second quarter of 2019, filed with the SEC as an exhibit to a Current Report on Form 8-K on July 31, 2019, and also available on the Company's website at https://UniversalInsuranceHoldings.com under "Investors" with the subheading of "Earnings Releases."

**Excludes preferred stock

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